



## Press Release CodeRED and CodeRED Weather Warning

**Hot Spring County, Arkansas – May 01, 2019** - The **County of Hot Spring** has recently updated its account with OnSolve, providers of the CodeRED high-speed notification solution and the CodeRED Weather Warning service. This no-charge update will allow message recipients to easily identify calls coming through the systems. Message recipient's Caller ID will read OnSolve or 866-419-5000 for CodeRED calls. And for CodeRED Weather Warning calls, either OnSolve or the number 800-566-9780 will appear on Caller ID displays.

Most relevant for our citizens, says **Terry Eubanks, Hot Spring County Department of Emergency Management Director**, "Residents can simply dial the number displayed on their Caller ID to hear the last message delivered. This will greatly reduce the number of inbound inquiries handled by our office and will offer residents an immediate replay of the message."

The CodeRED system provides **county** officials the ability to quickly deliver messages to targeted areas or the entire **county**. If you are not sure that you are included in the database, simply log onto the **DEM Facebook page**, **WWW.FACEBOOK.COM/HSCDEM**, and follow the link to the "CodeRED Community Notification Enrollment" page. It is recommended that all businesses register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the past year, and those who use a cellular phone or VoIP phone as their primary number. Those

without Internet access may call **The Department of Emergency Management office (501-332-4911 Ext 1212), Monday through Friday, (8AM-5PM)** to supply their information over the phone. DEM will also host several events throughout the coming weeks to assist those without computer access to sign up and register their phone information.

CodeRED Weather Warning is an opt-in only weather warning product that taps into the National Weather Service's Storm Based Warnings. CodeRED Weather Warning automatically alerts affected citizens in the path of severe weather just moments after a warning has been issued.

### About OnSolve

OnSolve is the largest global provider of SaaS-based critical communication solutions for enterprise, SMB, and government customers. The company's cloud-based software communications platform provides seamless and easy-to-deploy solutions for the exchange of critical information among organizations, their people, devices and external entities, with use cases designed to save lives, enhance revenue, and reduce costs.

OnSolve solutions include MIR3®, the most comprehensive solution available for large enterprises and federal agencies seeking to manage critical events or natural disasters effectively via the transmission of critical information and instructions. The company's CodeRED® solution provides high-speed notification services capable of reaching millions of people in minutes, applying its mission critical capabilities to government, utilities, healthcare and other markets. In addition, the company recently acquired Send Word Now's emergency notification system, increasing its enterprise offerings across all industries. Other solutions offered include SmartNotice® and TelAlert® for specific use cases, or for companies with less complex notification requirements.

More information can be found on the company's website at [www.onsolve.com](http://www.onsolve.com).