

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending September-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	47,539,500	427,552,400
TOTAL WATER PRODUCED (IN GALLONS)	63,870,000	522,313,000
UNACCOUNTED FOR WATER (GALLONS)	(16,330,500)	(94,760,600)
UNACCOUNTED FOR WATER (PERCENT)	-26%	-18%
TOTAL NUMBER OF WATER CUSTOMERS	4,347	
TOTAL NUMBER OF SEWER CUSTOMERS	3,684	
NUMBER OF LATE NOTICES SENT OUT	788	7,341
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	108	1,002
TOTAL NUMBER OF STREET CUTS PURCHASED	5	47