

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending August-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	51,560,700	380,012,900
TOTAL WATER PRODUCED (IN GALLONS)	60,190,000	458,443,000
UNACCOUNTED FOR WATER (GALLONS)	(8,629,300)	(78,430,100)
UNACCOUNTED FOR WATER (PERCENT)	-14%	-17%
TOTAL NUMBER OF WATER CUSTOMERS	4,362	
TOTAL NUMBER OF SEWER CUSTOMERS	3,699	
NUMBER OF LATE NOTICES SENT OUT	924	6,553
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	151	894
TOTAL NUMBER OF STREET CUTS PURCHASED	9	42