

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending July-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	55,732,600	328,452,200
TOTAL WATER PRODUCED (IN GALLONS)	65,310,000	398,253,000
UNACCOUNTED FOR WATER (GALLONS)	(9,577,400)	(69,800,800)
UNACCOUNTED FOR WATER (PERCENT)	-15%	-18%
TOTAL NUMBER OF WATER CUSTOMERS	4,352	
TOTAL NUMBER OF SEWER CUSTOMERS	3,694	
NUMBER OF LATE NOTICES SENT OUT	848	5,629
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	97	743
TOTAL NUMBER OF STREET CUTS PURCHASED	10	33