

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending May-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	44,922,100	226,451,800
TOTAL WATER PRODUCED (IN GALLONS)	58,010,000	274,473,000
UNACCOUNTED FOR WATER (GALLONS)	(13,087,900)	(48,021,200)
UNACCOUNTED FOR WATER (PERCENT)	-23%	-17%
TOTAL NUMBER OF WATER CUSTOMERS	4,341	
TOTAL NUMBER OF SEWER CUSTOMERS	3,701	
NUMBER OF LATE NOTICES SENT OUT	868	4,032
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	143	566
TOTAL NUMBER OF STREET CUTS PURCHASED	1	20