

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending April-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	46,167,700	181,529,700
TOTAL WATER PRODUCED (IN GALLONS)	55,660,000	216,463,000
UNACCOUNTED FOR WATER (GALLONS)	(9,492,300)	(34,933,300)
UNACCOUNTED FOR WATER (PERCENT)	-17%	-16%
TOTAL NUMBER OF WATER CUSTOMERS	4,323	
TOTAL NUMBER OF SEWER CUSTOMERS	3,698	
NUMBER OF LATE NOTICES SENT OUT	734	3,164
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	122	423
TOTAL NUMBER OF STREET CUTS PURCHASED	3	19