

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending March-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	42,255,800	135,362,000
TOTAL WATER PRODUCED (IN GALLONS)	54,150,000	160,803,000
UNACCOUNTED FOR WATER (GALLONS)	(11,894,200)	(25,441,000)
UNACCOUNTED FOR WATER (PERCENT)	-22%	-16%
TOTAL NUMBER OF WATER CUSTOMERS	4,327	
TOTAL NUMBER OF SEWER CUSTOMERS	3,708	
NUMBER OF LATE NOTICES SENT OUT	771	2,430
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	48	301
TOTAL NUMBER OF STREET CUTS PURCHASED	2	16