

# MALVERN WATER WORKS

## CUSTOMER SERVICE REPORT

	Month Ending February-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	44,893,100	93,106,200
TOTAL WATER PRODUCED (IN GALLONS)	51,760,000	106,653,000
UNACCOUNTED FOR WATER (GALLONS)	(6,866,900)	(13,546,800)
UNACCOUNTED FOR WATER (PERCENT)	-13%	-13%
TOTAL NUMBER OF WATER CUSTOMERS	4,313	
TOTAL NUMBER OF SEWER CUSTOMERS	3,696	
NUMBER OF LATE NOTICES SENT OUT	811	1,659
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	137	253
TOTAL NUMBER OF STREET CUTS PURCHASED	13	14