

MALVERN WATER WORKS

CUSTOMER SERVICE REPORT

	Month Ending January-16	YEAR-TO-DATE
TOTAL WATER SOLD (IN GALLONS)	48,213,100	48,213,100
TOTAL WATER PRODUCED (IN GALLONS)	54,893,000	54,893,000
UNACCOUNTED FOR WATER (GALLONS)	(6,679,900)	(6,679,900)
UNACCOUNTED FOR WATER (PERCENT)	-12%	-12%
TOTAL NUMBER OF WATER CUSTOMERS	4,297	
TOTAL NUMBER OF SEWER CUSTOMERS	3,679	
NUMBER OF LATE NOTICES SENT OUT	848	
NUMBER OF SHUT-OFFS FOR NON-PAYMENT	116	
TOTAL NUMBER OF STREET CUTS PURCHASED	1	1