

**MALVERN WATER WORKS**  
**CUSTOMER SERVICE MONTHLY REPORT**

|                                       | <b>Month Ending</b>      |                     |
|---------------------------------------|--------------------------|---------------------|
|                                       | <b>December 31, 2015</b> | <b>YEAR-TO-DATE</b> |
| TOTAL WATER SOLD (IN GALLONS)         | 43,525,800               | 607,662,800         |
| TOTAL WATER PRODUCED (IN GALLONS)     | 56,510,000               | 704,240,000         |
| UNACCOUNTED FOR WATER (GALLONS)       | (12,984,200)             | (96,577,200)        |
| UNACCOUNTED FOR WATER (PERCENT)       | -23%                     | -14%                |
| <br>                                  |                          |                     |
| TOTAL NUMBER OF WATER CUSTOMERS       | 4,303                    |                     |
| TOTAL NUMBER OF SEWER CUSTOMERS       | 3,676                    |                     |
| <br>                                  |                          |                     |
| TOTAL NUMBER OF STREET CUTS PURCHASED | 4                        | 60                  |