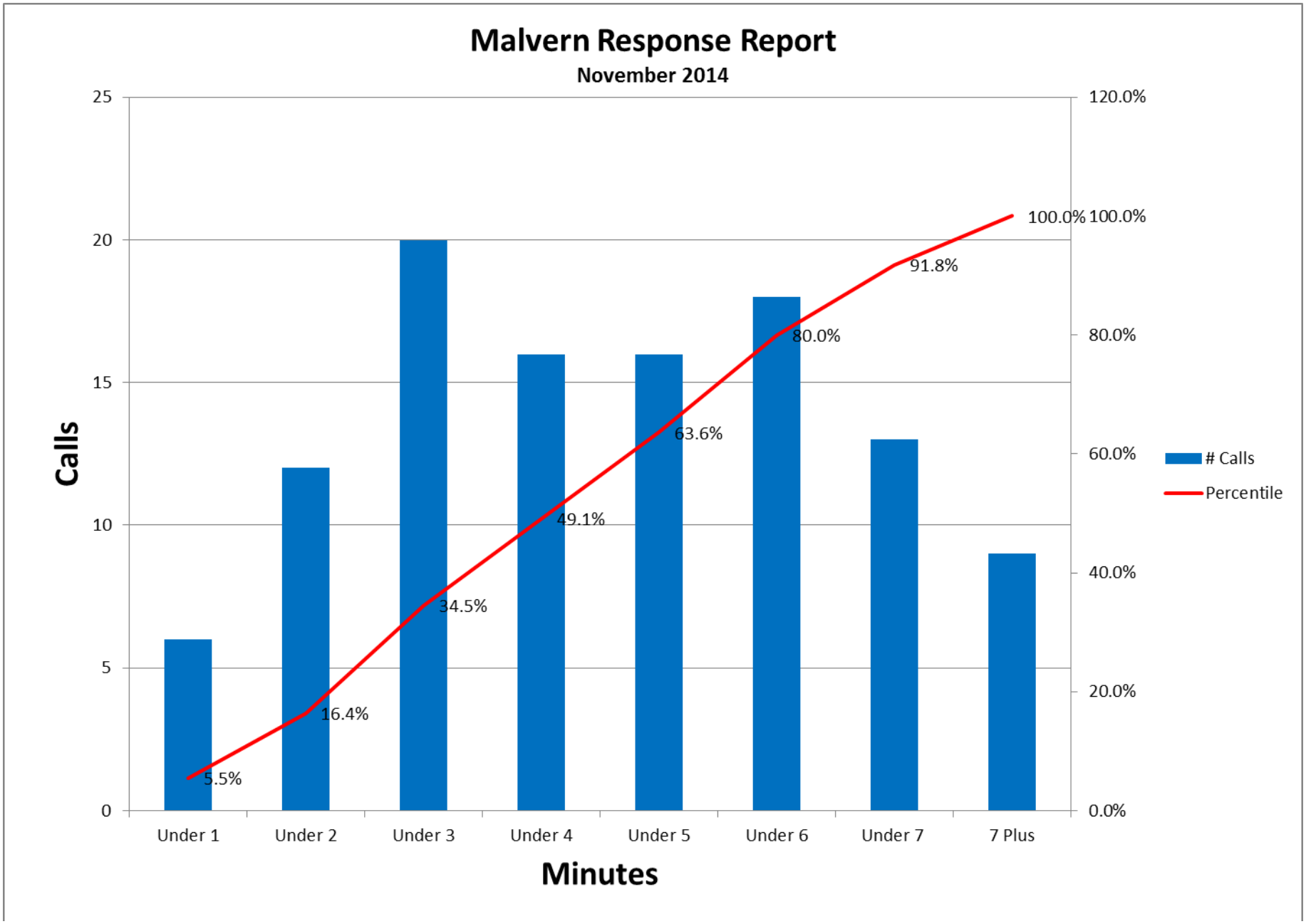
Malvern Response Report
November 2014
Calls
Minutes
25
20
15
10
5
0
120.0%
100.0%
80.0%
60.0%
40.0%
20.0%
0.0%
Under 1
Under 2
Under 3
Under 4
Under 5
Under 6
Under 7
7 Plus
5.5%
16.4%
34.5%
49.1%
63.6%
80.0%
91.8%
100.0%
Calls
Percentile